

DATE: September 6, 2023
TO: 9-1-1 Emergency Response Advisory Committee
FROM: Karinah Prevost, Communications Supervisor, Washoe County 775/333-7015,
kprevost@washoecounty.gov
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: FUNDING/REIMBURSEMENT REQUEST – Washoe County Sheriff's Office, Communications PSAP – Requesting funding to purchase/reimburse the following: six (6) for six (6) Plantronics EncorePro 540 headsets. A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$418.20 for fiscal year 2023/2024.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER:

A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse the Washoe County Sheriff's Communications PSAP for the purchase of six (6) for six (6) Plantronics EncorePro 540 headsets. A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$418.20 for fiscal year 2023/2024.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with purchasing, leasing, or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION & BACKGROUND

The 9-1-1 Emergency Response Advisory Committee previously approved purchase of six (6) headsets, three (3) spare battery packs, three (3) wireless PTT cordless adapter base units, and one 10-pack headset replacement foam earpad cushions in May of 2023, for Washoe County Communications purchased through Amazon on-line.

PRODUCT DESCRIPTION:

Six (6) The Plantronics EncorePro 540 is a quantum leap in convertible headset design. It's a 3-in-1 headset without compromise – all wearing styles are designed with quality and comfort in mind, in a system that is simple to convert but delivers a secure, positive fit and finish. The HW540 delivers high-quality audio, a flexible mic with visual positioning guides, soft ear cushions, and durable-yet-lightweight materials for all-day wearing. Each headset through Amazon is currently \$69.70.

Total amount: \$418.20



FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff's Office Communications PSAP for six (6) Plantronics EncorePro 540 headsets. A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$418.20.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approve the request to reimburse Washoe County Sheriff's Office Communications PSAP for six (6) Plantronics EncorePro 540 headsets. A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse a total amount not to exceed: \$418.20.



Details for Order #114-5621381-5329838

Order Placed: September 4, 2023
PO number : Communications/App'd JF
Amazon.com order number: 114-5621381-5329838
Order Total: \$418.20

Business order information
<p>GL code: 710350 Cost center: 60954 Location: 5195 Spectrum Blvd/2nd Floor Project code: E911 Agenda 9/21/23 Department: Communications/Dispatch</p>

Not Yet Shipped	
<p>Items Ordered</p> <p>6 of: Plantronics - EncorePro HW540 Convertible Headset - Wired Convertible (3 wearing styles) Headset with Boom Mic - Connect to your PC and/or Deskphone, One Size, Black Sold by: cordsandmore (seller profile) Business Price Condition: New</p>	<p>Price \$69.70</p>
<p>Shipping Address: Karinah Prevost WASHOE DISPATCH/2ND FLOOR 5195 SPECTRUM BLVD RENO, NV 89512-3904 United States</p> <p>Shipping Speed: One-Day Shipping</p>	

Payment information	
<p>Payment Method: MasterCard Last digits: 3214</p>	<p>Item(s) Subtotal: \$418.20 Shipping & Handling: \$0.00</p>
<p>Billing address Karinah Prevost 1001 E 9TH ST BLDG D-200 RENO, NV 89512-2845 United States</p>	<p>----- Total before tax: \$418.20 Estimated Tax: \$0.00 -----</p>
<p>Grand Total: \$418.20</p>	

To view the status of your order, return to [Order Summary](#).



Roll over image to zoom in



Plantronics - EncorePro HW540 Convertible Headset - Wired Convertible (3 wearing styles) Headset with Boom Mic - Connect to your PC and/or Deskphone, One Size, Black

[Visit the Plantronics Store](#)

4.2 ★★★★★ 459 ratings | 101 answered questions

Price: ~~\$69.75~~

Business Price ▼ **\$69.70** ▼ **prime** One-Day

FREE Returns ▼

Style: Headset

Brand	Plantronics
Model Name	EncorePro 540
Color	Black
Form Factor	Over Ear
Connectivity Technology	Wired

About this item

- **Ideal for:** The call center employee working from home or moving to cloud communications. Make it your own with three customizable wearing options (over-the-head, over-the-ear, or behind-the-neck)
- **Connectivity:** Work hassle-free with Poly Quick Disconnect technology. Works with Poly Digital Adapters
- **Durability:** Take your headset anywhere without worrying about breaks, thanks to durable cable construction
- **Acoustic Protection:** Save hearing across the organization with acoustic protection that manages safe volume
- **Integration:** Works with Avaya, Genesys, & Cisco call center platforms